

MARINA VILLAGE BREEZE

September 12, 2017

Dear Fellow Marina Village Owners,

Here's the update on our resort:

We weathered the storm with minor physical damage, but a lot of water intrusion. Christos, our maintenance man, stayed at Marina Village during the hurricane and reported that the north side of our building (the patio and master bedroom side) was blasted with wind driven rain for at least 6 hours, the peak gust was around 125 mph. The windows held up well against the wind, but the wind driven water entered many of the units by way of the patio door sills.

All of our management team was on hand today to survey the whole building and start the cleanup process. We found approximately 40 of the 50 bedroom carpets soaked. In spite of towels being put on every window and door sill before the storm, the water still made its way in. Other than that, we received some minor roof damage on both the resort and the health club, and the fences around the recycle area and the picnic area were destroyed. We escaped anything catastrophic. Our resort boat was safely sheltered inside a boat barn next door at Moss Marina.

The big issue as to when we'll be able to reopen is directly related to when the electricity is restored.

15 minutes ago I received this text from Florida Power and Light: *"FPL Alert: Avoid fallen power lines and standing water after Irma. **We expect to restore the West Coast area by end of day, Sept 22, except for areas impacted by tornadoes and severe flooding.** Use FPL.com for updates. To continue to receive daily storm restoration text alerts, update your info at FPL.com/preferences."*

At the minimum, it will take us 7 days after the power has been restored to dehumidify the units and get them cleaned up for reopening. I was hoping that we'd get power back this week, and maybe we still will, but the FPL text above is not encouraging. Tomorrow, our carpet cleaning service is supposed to come and suck the carpets as dry as possible. We're going to move the beds and furniture out of those rooms into the living room until they're fully dry. Last week's owners left early because of the mandatory evacuation and the units were obviously not cleaned on Saturday because the hurricane was projected to arrive by then.

That being said, the resort will not be open next week (week 37) and most probably not the week after that (week 38). We will keep you posted via email, as our phones and office internet are currently down.

A question that been asked by some owners is what happens when they're unable to use their week because of the hurricane. The standard protocol in the time-share industry is that if an Act of God, such as Hurricane Irma, causes a resort to close for repairs and cleanup, then those weeks are lost. After Hurricane Charley, I believe we managed to reopen after 3 weeks and most of the beachfront time-share resorts were closed for repairs for several months. In every case the owners lost the use of their week(s) that year even though they had paid the annual fees. I wish there was a better answer, but there isn't one. Regardless, all hands are on deck and we're fully focused on doing what it takes to get Marina Village up and running as soon as possible.

I will keep you posted as soon as we hear anything new.

Paul Rosen,
on behalf of the Board of Directors

Handy links for you:

[Our website](#) [Contact Us](#)
[Current Unit-Weeks For Sale](#) [Current Owner Swaps Offered](#)

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